

Technical Information

What Does Your Installation Include?

WHAT TO EXPECT FROM OUR INSTALLATION SERVICE

When using a professional installation company it is important to use EDWCA or BWCA trained installers or plumbers to protect yourself. The Associations run regular installation and sanitising training courses, so you can be assured your machine is installed correctly avoiding damage and ensuring the supply is safe to drink.

Our installation partners have been selected on their level of expertise, efficiency & discretion. To offer you a professional Installation from a fully trained engineer, based on the site survey completed by you.

SCALE FILTERS

Scale is the enemy of all Hot Water Boilers. In hard water areas, the Boiler will scale up and malfunction, unless it is regularly de-scaled or unless a Scale Reduction Filter (like a Brita C150) is used.

We have developed a unique system which allows you to identify if the water in your Post Code area is hard (scaly) or soft. In a hard water area we suggest our Installation Option of Hardwater 1 or Hardwater 2.

Don't cut corners by using a cheap Carbon Filter in a hard water area, as this will lead to problems and more costs down the line!

At Crown Equipment Direct we have four professional installation options:

Soft-water 1, 2, and Hard-water 1 and 2. By using our postcode checker you can find out which installation you need.

The professional installation package can vary as a result of:

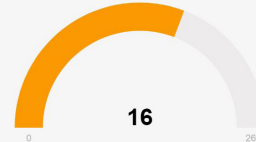
1. The complexity of the equipment. Does it involve connecting to mains drainage?
2. Is the equipment installed in a hard or soft water area, which has an effect on the type of filter(s) to be used



Check the water in your area

Your postcode

This is a **Very hard water** area



KEY DIFFERENCES FOR EACH INSTALLATION

Soft Water Installation:

Softwater 1 Installation Includes:

- The installer will connect the equipment to the mains water supply and ensure that it meets all legal and industry standards
- Installation includes an installation rail (PFRAILKIT) and a Carbon Block Filter (FILTCARHOU) which removes the taste and smell of chlorine in the mains water

Softwater 2 Installation Includes:

- The installer will connect the equipment to the mains water supply and will connect the drain to the mains waste system
- Installation includes an installation rail (PFRAILKIT) and a Carbon Block Filter (FILTCARHOU) to remove the taste and smell of chlorine in the mains water

Hard Water Installation

Hardwater 1 Installation Includes:

- The installer will connect the equipment to the mains water supply and ensure that it meets all legal and industry standard requirements
- The installation includes a boiler installation rail (BPFRAILKIT) which includes two filters. A Brita scale removal filter (FILTC150) to connect to the hot water inlet and a Carbon Block Filter (FILTCARHOU) which connects to the chiller side

Hardwater 2 Installation Includes:

- The installer will connect the equipment to the mains water supply and will connect the drain to the mains waste system
- The installation includes a boiler installation rail (BPFRAILKIT) which includes two filters. A Brita scale removal filter (FILTC150) to connect to the hot water inlet and a Carbon Block Filter (FILTCARHOU) which connects to the chiller side

If you require an integrated Drip Tray with your EZYTAP you need an EZTRAY2

The EZTRAY2 requires the installer to modifying the worktop to fit the Drip Tray and to connect it to the mains waste system (please note that this cannot be done to marble, granite or stone work tops). The installation of the EZTRAY2 can be added to any of the 4 EZYTAP installation options. The charge for the EZTRAY2 installation is included in the EZTRAY2 Price.

Please note: there should be no extra charges, unless the installation requires unplanned additional work not stated on the site survey, in which case the Installation Company will contact you directly.